



### Electronic Service (E-Service)

E-service is used to electronically serve documents to case parties. If you are new to MDEC, or if you are not receiving electronic case notifications, 1) confirm that Tyler's service email is whitelisted, 2) add your service contact information to the public list and 2) add your service contact information to existing cases. **All filers are responsible for adding one or more service contact(s) to their cases for receipt of e-service.**

### Whitelisting Service Email Address

E-served documents are sent from the following Tyler Technologies email address:  
[no-reply@efilingmail.tylertech.cloud](mailto:no-reply@efilingmail.tylertech.cloud).

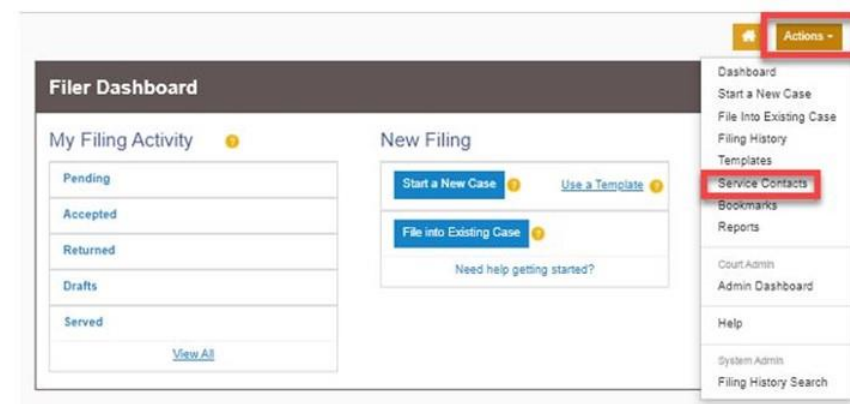
Occasionally, your email provider may block this email address by identifying the email as spam or "junk" mail. If this block should occur and you do not receive e-filing notifications, you will need to identify the Tyler email address as safe by "whitelisting" the email address.

Follow these instructions for whitelisting: [How do I whitelist an e-mail?](#)

For emails from the Maryland Judiciary containing outage or policy notifications, whitelist this email address:  
[noreply@esolutions.tylerhost.net](mailto:noreply@esolutions.tylerhost.net).

### Add Service Contact to the Public List

Including your service contact on the public list will allow e-filers to search for your contact information. To enable e-service for your firm, you must enter at least one attorney in the Service Contacts section of the Filer Dashboard by using the "Actions" drop down box.



Pursuant to Maryland Rule 20-201(f), if the "Actions" drop-down box is not used to provide service contact information when an initial submission is filed in an action, the default e-mail address for subsequent notifications and service of other parties' submission in the action will be the **e-mail address that the filer used** when transmitting the initial submission in the action.

**It is important to mark each contact as PUBLIC so that your service contact can be selected from the public list.** If you enter a contact but neglect to mark the contact as PUBLIC, the contact information will not be available to other e-filers; consequently, paper service will be provided and will delay service.

**Service Contacts**

Search by first or last name ⊕ Add Service Contact

Name Email

1 - 0 of 0 items

First Name  Middle Name  Last Name

Firm Name  Email  Administrative Copy

Country

Address Line 1  Address Line 2  City

State

Zip Code  Phone Number

☒ Make This Contact Public

### Instructions for adding a service contact to a case:

1. For each active case, from your Filer Dashboard, select **File into Case** and search and locate your case.

**File Into Existing Case**

Select a Location

Location

Search for a Case by

☒ Case Number ☐ Party Name

Case Number

Search Clear Search

2. The case summary will be displayed. Select **View Service Contacts** from the Actions drop-down.

**File Into Existing Case**

Case Number	Location	Description	Case Type	Actions
C-08-CR-21-0000	Charles Circuit Court	State of Maryland vs. C...	Criminal - JTP - Motor V...	<ul style="list-style-type: none"> <li>File Into Case</li> <li>File Into Case With Template</li> <li><b>View Service Contacts</b></li> <li>Bookmark This Case</li> </ul>

Back to Search

3. Select **Add from Firm Service Contacts** using the Actions adjacent to the party you are representing in the case or add your service contact to the Other Service Contacts section.

**Service Contacts: C-08-CR-21-0000**

Name Email

Party: State of Maryland - Plaintiff

Party: CHRISTOPHER WHITE - Defendant

Other Service Contacts

10 items per page

Close

4. Select the service contact(s) to be added to the case. Click Close

**Add From Firm Service Contacts**

Name	Email
<input type="checkbox"/> [Redacted]	[Redacted]
<input type="checkbox"/> Hamilton Burger	burgerperri@gmail.com
<input type="checkbox"/> Carl Jackson	carlperri@outlook.com
<input type="checkbox"/> Lenore Ann Lawson	lenorelawson4@gmail.com
<input checked="" type="checkbox"/> Perri Mason	perrimlaw@yahoo.com
<input type="checkbox"/> [Redacted]	[Redacted]
<input type="checkbox"/> Test Service Contact	[Redacted]
<input type="checkbox"/> [Redacted]	[Redacted]
<input type="checkbox"/> [Redacted]	[Redacted]
<input type="checkbox"/> [Redacted]	[Redacted]

1 - 10 of 13 items

Close

5. Verify that your service contact is in the case. Click **Close**.

**Service Contacts: C-08-CR-21-000**

Name	Email	Actions
Party: State of Maryland - Plaintiff		
Party: [Redacted] - Defendant		
Perri Mason	perrimlaw@yahoo.com	Actions
Other Service Contacts		

1 - 3 of 3 items

Close

6. Click Back to Search and repeat the steps for each open case you have.

**File Into Existing Case**

Case Number	Location	Description	Case Type	Actions
C-08-CR-21-000	Charles Circuit Court	State of Maryland vs. C...	Criminal - JTP - Motor V...	Actions

20 items per page

1 - 1 of 1 items

Back to Search

For E-Service questions or technical issues:

- Contact the Odyssey File and Serve support vendor: [Tyler Technologies Support](#)
- Call the Maryland Judiciary Service Desk at 410-260-1114
- Email the Maryland Judiciary Service Desk at [mdcourts@service-now.com](mailto:mdcourts@service-now.com)